

March 6, 2009

Dear Participating Providers, Facilities and Vendors:

Community Health Network of Connecticut (CHNCT) has implemented changes to our prior authorization guidelines for select benefits or services. Note, for your convenience we have indicated the CHNCT health insurance program that are impacted by these changes.

MATERNITY ADMISSIONS: (HUSKY and Charter Oak Health Plan)

Effective immediately, for CHNCT participating hospitals in Connecticut, there is no longer a requirement to notify CHNCT of a routine, uncomplicated, normal maternity admission.

This only applies to an admission for a vaginal delivery where the patient and newborn remain in for the routine 2 days or for a cesarean delivery when the patient and newborn remain in for the routine 4 days.

Any stays beyond the 2 or 4 days, or any stays related to a complicated pregnancy or delivery, preterm labor admissions, sick newborn stays, etc. still require notification to the plan.

Please note that we will be following up with the delivering OB offices to obtain birth weight information and any other delivery information we may need to gather for reporting purposes.

DME: (SAGA, HUSKY and Charter Oak Health Plan)

Effective immediately, for CHNCT contracted DME vendors, any covered DME items under \$1000, do not require prior authorization. This does not apply to any rental items, orthotics for children under age five, or any DME item that is not covered or fee'd on the DSS fee schedule.

Home Health Care: (SAGA, HUSKY and Charter Oak Health Plan)

Effective immediately, for CHNCT contracted home health care companies, there will be allowed two prenatal and two postpartum nursing visits without a prior authorization.

If you have any questions on the above changes, please contact our dedicated **Provider Call Center at 800-440-5071, option 7.** (Monday-Thursday 8:00am -5:00pm and Friday 9:00am – 5:00pm. The Provider Call Center is closed from 12:00pm-1:00pm daily.