



The Network News

Volume 5, Issue 1

www.chnct.org

May 1, 2003

Prescription Co Pay for Connecticut Medical Assistance Programs

The Department of Social Services has notified all Managed Care Organizations that effective April 15, 2003, Medicaid recipients and recipients in fee for service programs will be responsible for paying a \$1.00 co payment per prescription. The co payment is to be collected at the point of sale by the pharmacist. Should a member not be able to pay the \$1.00 co pay, the member will NOT be denied the medication. The pharmacist can make arrangements for the member to pay the co pay at a later time.

The following individuals and services are exempt from the \$1.00 co payment for prescriptions:

- > Children under the age 21
- > Pregnant women, includes the 60 days post partum period
- > Persons who are inpatient in a medical institution (acute care hospital, psychiatric, chronic disease hospital or nursing facility)
- > Prescriptions for family planning drugs or supplies
- > Compounded prescriptions

Please direct any questions regarding this change to CHNCT's PR Department (800) - 440-5071.

CHNCT HEDIS 2003

In preparation for NCQA accreditation, CHNCT is pleased to announce that we are in the process of performing our annual HEDIS (Healthplan Employer Data and Information Set) measurement project for 2003. The measures that may involve your practices are as follows:

- Childhood Immunization Status
- Adolescent Immunization Status
- Cervical Cancer Screening
- Prenatal/Postpartum Care
- Breast Cancer Screening
- Cholesterol Management After Acute Cardiovascular Event
- Adult's Access to Preventive/Ambulatory Health Services
- Children's Access to Primary Care Practitioners
- Well-child visits in the first 15 months of life
- Adolescent Well-care visits



CHNCT is required to collect this data as a vital component of our Quality Improvement Program. If our random sample selection indicates that our members have received care from your facility, we may request records faxed or to schedule medical chart abstraction at your facility. We are aware that this process has the potential to be disruptive to your practice, and we will certainly make every effort to minimize the inconvenience to you and your staff and schedule our visits at your convenience.

Thank you in advance for the cooperation of you and your office staff.

QUEST DIAGNOSTICS

Community Health Network of Connecticut, Inc. (CHNCT) is pleased to announce that effective January 1, 2003, Quest Diagnostics, Inc. is now part of our provider network.

If you do not currently use Quest Diagnostics for outpatient laboratory services, you may call them directly at (800) 982-6810 to set up an account. A Quest Diagnostics account representative will review and explain their requisition forms, supplies, STAT services and specimen pick-up arrangements. If you currently use Quest Diagnostics for laboratory services, you may continue to use your existing Quest Diagnostics account and requisition forms. No action is necessary.

CHNCT Members may also go directly to a Quest Diagnostics Patient Service Center for laboratory services provided that they have a written order from a duly licensed physician or other licensed health care practitioner to perform such services. However, if additional transportation is necessary for a Member to go to a Quest Diagnostics Patient Service Center, it is preferable that you perform blood draws in your office provided that it is otherwise medically appropriate for you do so.

We would like to take this opportunity to thank you for your participation in CHNCT's provider network and for your service of the HUSKY populations. Please contact CHNCT at 800-440-5071 should you have any questions or concerns.



**The Network News
Provider Newsletter**

is a bi-monthly publication of Community Health Network of Connecticut, Inc. (CHNCT). It offers policy news and tips on following procedures for CHNCT and the State of Connecticut Department of Social Services (DSS), for administering the HUSKY A and HUSKY B programs.

We pledge each member will be serviced with the highest level of respect, dignity, and professional integrity. In partnership with our provider network, we will continually seek to improve the health care status and well being of our members and their families that have entrusted us with their care.

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Smoking Cessation Program

CHNCT covers all formulary and over-the-counter (OTC) smoking cessation products for both HUSKY A and B members (according to their benefits plan) with the required prescription from you as their practitioner for both formulary and OTC products. Prior authorization is not required for any smoking cessation.

Covered Smoking Cessation Products		
Product		How Supplied
Nicotine transdermal systems	Habitrol	7mg, 14mg, 21 mg/24 hrs
	Nicoderm	7mg, 14mg, 21 mg/24 hrs
	Nicotrol	15 mg/16 hrs
Nicotine Polacrilex	Nicorette gum	2 mg
		4 mg
	Lozenge	2 mg
		4 mg
Nicotine nasal spray	Nicotrol nasal spray	0.5 mg/inhalation 10 ml
		160 sprays/bottle
Non-nicotine Products	Bupropion	150 mg

YOUTH ADVISORY GROUP

ATTENTION PROVIDERS:

Here's your chance to be nominated for CHNCT's Practitioner Recognition Program!

In our February Provider Newsletter, we introduced you to our new health incentive program for adolescents titled **Youth Advisory Group-AHIP**. Here's what you need to watch for:

Adolescents between the ages of 12-19 will receive a postcard, written in Spanish and English, in their member newsletter that they can bring to their next doctor's appointment. The postcard will require a stamp or signature with the site name and staff person's name and title as verification of the appointment. The member is responsible for mailing the pre-stamped postcard to Community Health Network of CT. The postcard will be placed in a drawing, which will take place once a month. Winners will receive either a gift certificate to a popular store like Old Navy, or tickets to a movie or college basketball game.



Providers that have seen the most members per quarter will be rewarded through the quarterly Practitioner Recognition Program.

If you would like any additional information or want to find out how you can help AHIP, please call Natalie Lemieux at 1-800-440-5071.

Network Provider Additions & Deletions January, February and March, 2003

New Providers / Practitioners:

A 2 Z Medical Supplies, Danbury
 Advanced Respiratory, DME, Statewide
 American Biosystems, Statewide
 American HomePatient, DME, Waterbury and New Britain
 Sonja Batalden, LNM, Nurse Midwife, Yale New Haven Hospital, New Haven
 Beltone Hearing Aid Services, Hearing Aid/DME, Middletown
 Judd Boloker, MD, Neonatology, D.O.P.S., Danbury
 Doru Bordea, MD, Internal Medicine, Pulmonary and Internal Medicine Associates of Fairfield County
 Nicholas Breyan, MD, Orthopedics, Bridgeport
 William Butler, MD, General Surgery, Valley Surgical Group, PC, Ansonia
 Juan Caeiro, MD, Infectious Disease, Danbury Hospital, Danbury
 Jeannette Chinchilla, MD, Pediatrics, Cheshire
 Ricardo Cordido, MD, Cardiovascular Disease, Heartcare Associates, Hamden
 George R. Dalton, MD, Pediatrics, Hartford
 Kathleen Demers, APRN, Geriatrics, Day Kimball Hospital, Putnam
 Paul DiGrazia, MD, OBGYN, Brookfield
 Fairfield County Radiology Associates, Radiology, Bridgeport
 Edward J. Fredericks, MD, Neurology, Hartford
 Samuel Hahn, MD, Cardiovascular Disease, Heartcare Associates, Hamden
 Jack Hauser, MD, Cardiovascular Disease, Heartcare Associates, Hamden
 Douglas Kahn, DO, Pulmonary Medicine, D.O.P.S., Danbury
 Jennifer Kanaan, MD, Pulmonary Medicine, D.O.P.S., Danbury
 Nripal Kar, MD, Internal Medicine, Ansonia
 Erica Kesselman, MD, OBGYN, Day Kimball Hospital, Putnam
 Donna Lowney, CNM, OBGYN, Associates for Women's Wellness, Stafford Springs
 Alisa Lukas, APRN, OBGYN, Crescent Street OB/GYN, LLC, Middletown
 Corina Marcu, MD, Pulmonary and Internal Medicine Associates of Fairfield County, PC
 David McCullough, MD, Pediatric Ophthalmology, Ansonia
 Evelyn Mellijor-Cases, MD, Pediatrics, Kids Choice Pediatrics, Stamford
 Lori Monaco, DC, Chiropractics, Accident & Injury Therapy Center, Bridgeport
 Gail Phillips, CNM, Nurse Midwife, Yale New Haven Hospital, New Haven
 Susan Pozaic, APRN, OB/GYN, Crescent Street OBGYN, Middletown
 Quest Diagnostics, Inc., Statewide
 Rosmarin Riley-Steward, MD, Internal Medicine, Charter Oak Health Center, Hartford
 Greg Rocchio, DC, Chiropractor, Solomon Aordkian, DC, Naugatuck
 Louis Rosen, APRN, Family Practice, Bridgeport Community Health Center, Bridgeport
 Emre Seli, MD, OB/GYN, Fair Haven CHC, New Haven
 Brian Sheets, DO, OBGYN, Stamford
 Kari Waddington, APRN, Family Practice, Generations Family Health Center, Willimantic
 Susan Wang, MD, Pediatrics, Day Kimball Hospital, Putnam
 John Zelem, MD, General Surgery, Valley Surgical Group, PC, Ansonia



No Longer Participating with CHNCT:

Richard Levin, MD, ENT, Fairfield

IMPORTANT NUMBERS

Main Number 203-237-4000	Provider Relations 800-440-5071	Member Services 800-859-9889	Care Management 800-440-5071
Fax: 203-639-1069	Fax: 203-317-3972		Fax: 203-639-0719
Claims 800-440-5071	BeneCare Dental 800-843-4727	Block Vision 800-243-1401	APCS Pharmacy 800-364-6331

Magellan Behavioral Health 800-626-5907

HIPAA Electronic Transaction Timetable

The Health Insurance Portability and Accountability Act (HIPAA) of 1996 (PL 104-191) require use of national standards for electronic data interchange for certain administrative and financial transactions. The standards require the use of the ANSI X12N 4010 Format for electronic transactions along with a variety of industry standard code sets. The deadline for compliance is 10/16/2003 for entities that have filed for an extension. **Please Note: HIPAA Transaction Standards only apply to a covered transaction that is conducted electronically** and does not regulate paper transactions. Covered electronic transactions and code sets include;

Covered Transactions:

- Submitting claims for payment and remittance
- Enrolling and dis-enrolling an individual in a health plan
- Paying health care premiums
- Checking eligibility for health care benefits and coverage
- Requesting authorization for services
- Responding to requests for additional information to support a claim.
- Coordinating the processing of a claims across different insurance companies
- Notifying the provider about the payment of a claim.

Code Sets:

- International Classification of Diseases (ICD-9-CM), for reporting diagnosis and inpatient hospital procedures.
- Health Care Financing Administration Common Procedure Coding System (HCPCS) and the Current Procedure Terminology (CPT-IV).
- National Drug Codes (NDC) for drugs and biologics
- The American Dental Association's Codes
- Others

CHNCT EDI Transaction Services:

Community Health Network of Connecticut (CHNCT) will provide the following services for submission and retrieval of applicable provider transactions. CHNCT will also require providers submitting electronically to use fully compliant/*certified* transactions (ANSI X12N Transactions or properly translated to ANSI X12N using Translation/Clearinghouse Services). If a provider cannot be compliant by 10/16/2003 then they must submit claims via paper. See additional subcontractor information below for information regarding processing of Pharmacy Claims/Transactions (Pharmacies), Behavioral Health Claims/Transactions, Vision Claims/Transactions and Dental Claims/Transactions.

Transactions	Method	WebMD	NDCHealth	CHNCT Website Services (TBA)
Medical Claims (Institutional and Professional)	Batch – ANSI 837	v	v	
Eligibility	Batch – ANSI 270		v	
	Direct Inquiry			v
Claims Status	Batch – ANSI 276		v	
	Direct Inquiry			v
Claims Remittance	Batch – ANSI 835		v	
Authorizations/Referral	Batch – ANSI 278			Call CHNCT

Testing and Submission of Transactions:

Community Health Network of Connecticut will be fully compliant for all applicable transactions and code sets by the extension compliance date of 10/16/2003. Testing at CHNCT will begin no later than 4/16/2003. It is recommended that providers *certify* each of the transactions and conduct testing with the claims clearinghouse. Testing directly through to CHNCT will be provided only at a first come first serve basis and as resources allow. Transactions can be certified through CLAREDI(<http://www.claredi.com/>), Foresight Previsto (http://www.previsto.com/TermsOfUse/WhatIsPrevisto.htm#free_testing) and other certification organizations. HIPAA Implementation Guides can also be found at (http://www.wpc-edi.com/hipaa/HIPAA_40.asp).

Below is a table explaining the applicable provider related transactions and contact information.

Transaction		Testing	Submission
Claims	Batch – ANSI 837	Contact NDC or WebMD	Contact NDC or WebMD
Eligibility	Batch – ANSI 270	Contact NDC	Contact NDC
	Direct Inquiry	N/A	Contact CHNCT
Claims Status	Batch – ANSI 276	Contact NDC	Contact NDC
	Direct Inquiry	N/A	Contact CHNCT
Claims Remittance	Batch – ANSI 835	Contact NDC	Contact NDC
Authorizations/Referral	Batch – ANSI 278	Contact CHNCT	Contact CHNCT

Contact Information:

CHNCT (Community Health Network)

290 Pratt Street
Meriden, CT 06033
Telephone: 203-237-4000
Contact: Cecelia Lewandowski
E-mail: HIPAAEDISubmission@chnct.org

NDCHEALTH

National Data Plaza
Atlanta, GA 30329
Telephone: 1-800-778-6711
productinfo@ndchealth.com
(Contract Pending)

WebMD Envoy

One Century Place
26 Century Blvd., Suite 601
Nashville, Tennessee 37214
Telephone: (615) 885-3700
<http://www.webmdenvoy.com/pages/general/productrfi-type>.

Subcontracted Providers:

See information below regarding information for claims submission for the following claim types.

Type of Claim	Subcontractor	Contact Information
Behavioral Health Claims and Transactions	Magellan Behavioral Health	<u>Magellan Behavioral Health</u> 6950 Columbia Gateway Drive Columbia, Maryland 21046 Provider Line: 800-788-4005 http://www.magellanhealth.com/index.html
Vision Claims and Transactions	Block Vision	<u>Block Vision</u> 120 West Fayette Street, Suite 700 Baltimore, MD 21201 Heather Soma (800)243-1401 Ext 2066 http://www.blockvisioncare.com/
Dental Claims and Transactions	Benecare	<u>Benecare</u> 615 Chestnut Street, Suite 1001 Philadelphia, PA 19106 (800)843-4727 http://www.benecare.com/dentist/eclaims.asp
Pharmacy Claims and Transactions (For Pharmacies Only)	Advanced PCS	<u>Advanced PCS</u> 750 West John Carpenter Freeway Irving, Tx 75039 Rx Help Desk: 1-800-345-5413 Dena.Rus@AdvancePCS.com

Provider Relations Department Staff Update:

The Provider Relations Department at CHNCT is taking this opportunity to update you on some staff changes.

Lisa West, Director of Provider Relations, and Karen Raymond, Hospital Liaison, have both accepted positions outside the company. CHNCT is grateful for all their hard work and dedication and wishes them well in their new endeavors.

Rose Boscarino of the CHNCT Quality Improvement Department has accepted the position of Hospital Relations Coordinator and will be assuming those responsibilities later in April. Interviews for the Director position have commenced and that position will be filled shortly. We will keep you abreast of these changes.

In the meantime, if you have questions or concerns, please contact your Provider Relations representative or Lynn Childs, VP Health Services.

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