



Healthcare for Uninsured Kids and Youth

November 4, 2011

Dear HUSKY Member,

We are writing to let you know about changes coming to HUSKY. Starting January 1, 2012, you will get your medical services from the new **HUSKY Health** program.

This means that you will no longer be enrolled in a HUSKY health plan (Aetna Better Health, AmeriChoice or Community Health Network), or in HUSKY Primary Care.

Instead, you will get services from our single, statewide **HUSKY Health** administrative services organization. Community Health Network of Connecticut has been chosen to be the **HUSKY Health** administrative services organization.

The goal of **HUSKY Health** is to help you and your doctors work together to make sure you get the best care possible. For example, if you or your children have special health care needs, **HUSKY Health** will help you better understand and take care of these needs.

HUSKY Health will also help you with finding a doctor, making medical appointments, explaining medical benefits, and getting those benefits.

Key facts:

- You will automatically be a member of the new HUSKY Health program, starting January 1, 2012.
- Your basic benefits will not change.
- Starting January 1, 2012, please use your gray CONNECT card for all health care services.
- There are no changes to how you get your dental, behavioral health and pharmacy services.

Also important: Starting January 1, 2012, you will get all **HUSKY Health** services from medical and health care providers who have joined the Department of Social Services Medical Assistance Program. Most providers in HUSKY plans have already joined. All providers in HUSKY Primary Care are DSS providers. We ask you to check with your doctors to see if they have joined. If not, please ask them to find out more information about becoming a DSS provider by calling 1-800-842-8440. We are also contacting providers who have not joined to ask them to become a DSS provider.

HUSKY Health will send you more information soon. In the meantime, if you have any questions about this letter, please call us at 1-800-656-6684. We wish you and your family good health.

Sincerely,

Connecticut Department of Social Services